# YOUR PERSONAL LEARNING COACH



Dynamizers are assigned to each account to ensure the highest outcomes for our learners. This person monitors learner progress, provides reports to HR managers, and answers user questions in a one-on-one setting.

#### REACTIVE SERVICE

Learners can contact their Dynamizer via phone, email or chat with any questions they have about the course functionality or content. Dynamizers are experts in eLearning and can give tips to learners about how to get the most out of their eLearning experience.



## **WEEKLY COMMUNICATIONS**



Dynamizers send out weekly communications highlighting key functionalities of the course, and they provide monthly progress summaries.

REACTIVE AND PROACTIVE ONE-TO-ONE CONTACT.

#### PROACTIVE SERVICE

Dynamizers monitor learners' progress and compare it against the recommended study plan. They will proactively contact learners to motivate them and offer assistance, ensuring the best possible results.

### THE HUMAN TOUCH

Meet Annabel. Our virtual teacher guides learners through every stage of their course, enhancing the

eLearning experience by engaging learners.

eLearning becomes much more powerful when complemented with human support. Having a

real person to resolve questions or queries about the course reassures learners and helps boost learning pace and completion rates.





